

# Housing Safeguards Framework

April 2026

**NOVA SCOTIA DEPARTMENT OF OPPORTUNITIES AND SOCIAL DEVELOPMENT**

# Housing Safeguards Framework

Last Updated: April 7, 2026

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# 1. Introduction

## 1.1 Purpose of the Housing Safeguards Framework

Every person deserves to live in a home that is safe, secure, and respectful of their dignity. Disability Support Program (DSP) participants should have access to homes that protect their health, safety, and wellbeing while supporting independence, inclusion and meaningful connection to their community.

The purpose of the DSP Housing Safeguards Framework is to establish clear, consistent housing safety expectations for DSP participants living in unlicensed, approved support provider homes. The safeguards are intended to:

- Reduce the risk of harm
- Promote dignity, autonomy, and wellbeing
- Clarify roles and responsibilities
- Help participants, families, and providers access support and raise concerns when needed
- Set the minimum expectation for safety and dignity in unlicensed, approved support provider homes (participants and providers may agree on higher standards)

This framework is intended to be used **alongside the Nova Scotia Residential Tenancies Act** and does not replace any regulations established under that legislation.

**It also does not replace the existing licensing requirements for licensed small-option homes.**

Instead, it provides a set of safeguards specifically for unlicensed, approved support provider homes operating under the Remedy model of services.

## 1.2 Audience

This document is intended for use by DSP Staff to support participants who live in unlicensed, approved support provider homes as the method for applying housing safeguards. It is also intended to be accessible to:

- DSP participants
- Families and trusted supporters
- Approved support providers

Additional plain language materials will be developed to clearly explain:

- What the safeguards are
- What to expect in approved support provider homes
- How to raise concerns or seek support

## 1.3 Application & Use of Housing Safeguards

This section explains where the housing safeguards apply, how they are used in practice, and how they work alongside other DSP tools.

### Where the Housing Safeguards Apply

The Housing Safeguards Framework:

- Applies only to unlicensed homes operated by approved DSP support providers
- Does **not** apply to:
  - Licensed DSP Housing Options
  - Independent rental arrangements

For participants in other living arrangements, **Guidelines to Safe Living in the Community** are available as an educational resource.

### How the Housing Safeguards are Used

The housing safeguards are a practical, living framework that supports day-to-day decision making and oversight. They are used to:

- Establish **minimum safety expectations** across approved provider homes
- Support safe home set-up and transitions
- Guide regular monitoring and check-ins
- Identify, respond to, and follow up on safety concerns or incidents
- Clarify when and how DSP staff, providers, participants, and families are responsible for taking action

The safeguards provide consistency across homes while allowing flexibility to respond to individual needs and circumstances.

## **Relationship to the Personal Support Plan**

The Housing Safeguards Framework works in combination with each participant's **Personal Support Plan**.

- The **housing safeguards** define the core safety expectations that apply across all approved provider homes.
- The **Personal Support Plan** documents the participant's individual:
  - Needs, preferences, and goals
  - Identified risks and mitigation strategies
  - Required supports to live safely and independently

### **The Personal Support Plan may include where applicable:**

- Medication storage and administration
- Mobility, accessibility, or adaptive equipment needs
- Personal safety supports
- Daily living and in-home assistance

### **Together, the safeguards and the Personal Support Plan:**

- Respect participant autonomy and choice
- Ensure supports are proportionate and individualized
- Promote safe, dignified, and responsive living arrangements

## 2. Housing Safeguards

### 2.1 Section Overview

This section outlines the Housing Safeguards and how they apply to participants accessing unlicensed approved support provider homes. It explains the structure of the safeguards, introduces the core safeguarding themes, and describes the tools used to support consistent application across Nova Scotia.

#### Section 2 includes:

- 2.2 Structure of the Safeguards:** How the safeguards are organized and applied in practice.
- 2.3 Core Safeguarding Themes:** The key areas that define safe, inclusive, and person-centred homes.
- 2.4 Complete List of Safeguards:** A detailed description of each safeguard, including indicators.
- 2.5 Safeguarding Tool & Checklists:** Practical tools to support consistent monitoring and implementation.

The developed housing safeguards applies only to unlicensed homes provided by approved support providers.

### 2.2 Structure of the Housing Safeguards

The Housing Safeguards are organized into clear, practical themes that support consistent application, and safety monitoring, while also providing flexibility to meet the unique needs of individuals. These safeguards intentionally move away from an overly prescriptive approach and focus on core housing safety considerations. The safeguards are intended to be person-centred and to promote community living in a way that is personalized and meaningful to participants. Each safeguard theme includes two layers:

- **Safeguards:** *The minimum requirement to establish participant safety and wellbeing in their homes.*
  - **Safeguard Indicators:** *Observable actions or evidence that can demonstrate the housing safeguards are being met.*

## 2.3 Complete List of Safeguards

This section lists the **Core Safeguarding Themes (CST)**, along with their safeguards and indicators which demonstrate what the safeguards may look like in practical terms for those living in unlicensed approved support provider homes.

The core safeguarding themes describe what safe and person-centred homes looks like in practice. They address key aspects of the home, from the physical environment to emergency preparedness, and provide a consistent method for identifying risks and improvement opportunities. **The seven Core Safeguarding Themes include:**

- CST 1: Comfortable Living Spaces
- CST 2: Healthy Home
- CST 3: Safe & Well-Maintained Home
- CST 4: Medication Safety & Choice
- CST 5: Fire Safety & Emergency Preparedness
- CST 6: Food Safety
- CST 7: Home Provider Accountability & Support

## **CST 1: Comfortable Living Spaces**

*Homes are welcoming, safe, and support participants' independence, privacy, and ability to host visitors.*

### **Safeguard 1.1: Participants can relax and host people comfortably, while maintaining privacy and choice.**

Everyone should have a comfortable space where they can relax and connect with others. Participants should be able to choose how they spend time with people and have opportunities for privacy, while being mindful of the comfort of others in the home.

#### **Indicators:**

- Participants report feeling comfortable hosting people in their home.
- Participants have privacy to connect with others through phone or video options
- Participants have opportunities for private time with visitors (e.g., their bedroom or another suitable area) while still respecting shared living dynamics.
- People who live or stay in the home (e.g., roommates, support providers) feel that living arrangements are respectful of everyone's comfort and boundaries.
- The living space feels welcoming and has enough seating for participants and others visiting.

### **Safeguard 1.2: Participants have a bedroom that respects their dignity.**

Everyone deserves a private, comfortable place to rest. Bedrooms should reflect each participants' needs, preferences and safety requirements.

#### **Indicators:**

- Each participant has a bed that is appropriately sized.
- There is enough space around the bed for safe entry/exit and mobility.
- Each participant has space for the storage of personal items.
- Participants say they feel comfortable and safe in their sleeping space.
- Bedrooms without sprinklers must have an easy-to-open emergency exit (a window or exterior door that can be opened from the inside without keys, tools, or special knowledge).
- Basement bedrooms must have an egress window at least 20 inches wide x 24 inches high
- Ceiling height must be at least 2.1 m, with at least 2.0 m of clear height under any beams



## **CST 2: Healthy Home**

*Supports hygienic, safe, and pleasant living environments.*

### **Safeguard 2.1: *Participants live in a home they feel is clean, welcoming, and well maintained.***

A clean and well-maintained home supports both physical and emotional well-being. This safeguard promotes a home that is cared for and clean.

#### **Indicators:**

- Participants report that the home feels clean, maintained and welcoming.
- Shared spaces are cleaned and tidied regularly.
- Cleaning supplies are available, safely stored, and easy to access.
- Participants understand what cleaning tasks are needed to maintain a clean and comfortable home.
- Rooms are well-ventilated and free from strong or unpleasant smells.
- The outside of the home (paths, steps, yard, etc.) is in good condition and free of debris.
- Seasonal upkeep is completed when needed (e.g., snow clearing, mowing).
- Participants and staff know who to contact to report home maintenance or repair issues (e.g., plumbing, leaks, heating).

### **Safeguard 2.2: *Participants are assisted by their support provider to address pests and waste as needed.***

Keeping pests and waste under control protects hygiene and makes the home a more comfortable place to live. This safeguard focuses on prevention, early response for cleanliness and disposal.

#### **Indicators:**

- Participants report that they feel their home is clean and pest free and there are no visible signs of pests (e.g., insects, droppings, nests, or bedbugs).
- Participants have access to storage for garbage and recycling.
- Waste is appropriately sorted and put out for collection according to local rules and pickup schedules.
- Participants and staff know who to contact for pest control or home repairs related to pests.

### **CST 3: Safe & Well-Maintained Home**

*Determines that the home meets safety, comfort, and accessibility safeguards.*

#### **Safeguard 3.1: The home meets the participant's individual accessibility needs**

Homes should meet the mobility and comfort needs of participants living there. Individuals are supported to understand what makes a home appropriate for them.

##### **Indicators:**

- Participants report that the home feels accessible and comfortable.
- Participants are supported to identify what they need for a home to be safe and comfortable (e.g., accessibility, location, cost, proximity to services).
- Participants can enter and move safely through the home without obstacles.

#### **Safeguard 3.2 The home environment meets the needs of the participants.**

Homes should feel comfortable and adaptable to the seasons. Participants should be able to adjust their environment or request support when needed.

##### **Indicators:**

- Participants report that temperature, airflow, and lighting are comfortable and adjustable.
- The heating and ventilation systems are functional and maintain a safe, comfortable environment.
- There is appropriate lighting for participants' needs.

#### **Safeguard 3.3: Maintenance and repairs are done in a timely manner.**

When something breaks, participants should know how to report it, what will happen next, and when it will be fixed. Maintenance should be timely, respectful, and professional.

##### **Indicators:**

- Participants are provided with information and support about basic rights and responsibilities as tenants through the Nova Scotia Residential Tenancies Act.
- Participants know how to request repairs and who to contact (phone or email).
- Participants receive appropriate assistance to facilitate the repair.
- In the event a home becomes unsafe, a plan is made with participants to seek short- or long-term solutions as needed (e.g., temporary stay or relocation).
- There is a clear process if repairs are delayed, refused, or ignored (landlord, DSP, tenancy office).

## **Bathroom(s)**

### **Safeguard 3.4: *The home has a safe and usable bathroom.***

Bathrooms should be clean, private, and easy to use. Having the right supplies and features helps people take care of themselves with comfort and dignity.

#### **Indicators:**

- Participants report that they feel safe and comfortable using the bathroom.
- The bathroom is clean, private, and in good working order (fixtures, lighting, ventilation, hot water).
- Private access is available. Doors lock from the inside and can be opened from the outside in an emergency.
- The toilet, sink, and shower/tub are operational and in good order. No leaks, clogs, or broken fixtures.
- Electrical outlets (with a Ground Fault Circuit Interrupter (GFCI) safety device) are installed and functioning safely.
- The bathroom is free from hazards (exposed screws, exposed wiring, sharp edges, mold, pests, and strong odours).

## **Bedrooms**

### **Safeguard 3.5: *Participants' bedrooms provide privacy and adequate personal space.***

A bedroom should feel safe and private, providing space to rest and store belongings.

#### **Indicators:**

- Participants report that their bedroom feels safe, and private.
- Participants report bedding is clean, comfortable, and appropriate for the season.
- Bedrooms have a door unless it is a studio.
- Bedrooms have window coverings (curtains/blinds).
- Participants understand and consent to sharing if they choose to share a bedroom.
- Bedrooms have closets or space for storage of personal belongings (closet, shelves, drawers).

## **CST 4: Medication Safety & Choice**

*This safeguard supports participants' health while respecting their control over medications.*

### **Safeguard 4.1: Medications are stored and managed according to the individual's needs, as outlined in their Personal Support Plan.**

Medication should be stored in ways that are safe, respectful, in accordance with participants' abilities and preferences.

#### **Indicators:**

- Participants report that they feel informed and respected in decisions about their medication storage.
- Medications are stored securely (locked when required as identified through support plan) and in ways that align with participants' support plans and preferences.
- Participants and support providers have a clear understanding of their roles and responsibilities with respect to medication storage and administration.

## **CST 5: Fire Safety & Emergency Preparedness**

*Supports participant safety and preparedness in the event of an emergency.*

### **Safeguard 5.1: Participants are supported to have the required fire safety equipment and safe exits.**

This safeguard confirms that the home has the essential equipment and safe exit routes needed to respond quickly and reduce the risk of harm.

#### **Indicators:**

- Every bedroom must have a working smoke alarm to alert occupants of fire risks
- Smoke alarms are installed and tested regularly (with batteries replaced as needed).
- Carbon monoxide alarms are installed and tested regularly (with batteries replaced as needed).
- At least one accessible fire extinguisher is available and not expired.
- House and all bedrooms meet egress requirements
- Exits are unobstructed, and easy to open from the inside.
- Pathways and stairwells are kept clear to allow safe evacuation.

**Safeguard 5.2: Participants and support person(s) are supported to exit the building in a fire or emergency situation.**

Clear information and basic preparedness support calm coordinated responses during emergencies.

**Indicators:**

- A simple evacuation plan is available to all occupants of the house, outlining muster points and key responsibilities.
- Emergency contact information is easy to find.
- Support staff know the emergency plan and their responsibilities (e.g., calling 911, supporting evacuation, accounting for everyone).

**CST 6: Food Safety**

*Promotes safe food storage and preparation while respecting each participant's choices.*

**Safeguard 6.1: Participants can safely store, access, and prepare food.**

Participants should have a kitchen that is clean, functional, and safe.

**Indicators:**

- Participants report that they can safely prepare, store, and access food and food is stored properly in the fridge to prevent spoilage or contamination (depending on perishability).
- Participants report they have the supplies to clean their kitchen supplies (cloth, scrubber, dish soap, etc.).
- Kitchen areas are equipped with functional appliances (fridge, stove, sink, etc.).
- Knives and sharp kitchen utensils are stored safely if this is identified as a concern in their *Personal Support Plan*.

## **CST 7: Home Provider Accountability & Support**

*Establishes that participants are protected through clear agreements, safe living conditions, and accountable providers.*

**Safeguard 7.1: Participants have a written lease or occupancy agreement (see appendix for example) that clearly outlines tenant and landlord rights and responsibilities.**

Participants should understand their living arrangement and know their rights.

### **Indicators:**

- Participants have a written lease or occupancy agreement that outlines their rights and responsibilities.
- Participants are supported to understand their agreements and what to do if concerns arise.
- Agreements reflect the participants' needs and help protect the stability and security of their home.

**Safeguard 7.2: Support providers holding a lease maintain appropriate liability insurance.**

Support providers who are providing homes should maintain compliance and have proper insurance in place to protect participants and themselves.

### **Indicators:**

- Participants can view evidence of liability insurance upon request.
- Participants have appropriate home/tenant insurance.

## 2.4 Safeguarding Tools & Checklists

The safeguarding tools and checklists are practical, participant-centred resources that support consistent application of the Housing Safeguards across unlicensed approved support provider homes. These tools are designed to support conversations, shared understanding, and continuous improvement, not inspection or enforcement.

### **Safeguarding tools and resources include:**

- **Home Compatibility Conversation Guide:** Used to support informed decision-making during planning and as participants move into a home. This will focus on housing-related needs, preferences, and risks.
- **Bi-Annual Review Checklist:** Used by Licensing staff to support consistent, objective review of housing safeguards and home conditions over time.
- **Participant Feedback Tools:** Plain-language tools (e.g., conversation guides or short summaries) used to capture lived experience, preferences, and emerging concerns.

These tools support shared responsibility across participants, support providers, IPSCs/LACs, landlords, and DSP, while respecting individual choice, dignity, and privacy.

## 3. Oversight Framework for Housing Safeguards

### 3.1 Purpose of the Oversight Framework

The Oversight Framework supports the consistent implementation of safeguards and monitors the expectations and accountability of support providers. It is the responsibility of participants to know the expectations of support providers and report concerns if needed. The Oversight Framework outlines how safeguards are applied in real life and how concerns are identified and addressed. This model is for support and oversight, not inspection or enforcement.

#### **The framework is designed to:**

- Provide clear, consistent pathways for identifying and addressing concerns.
- Support safe transitions into community living.
- Promote proactive, participant-informed oversight that is based on lived experiences.

### 3.2 Roles and Responsibilities

Clear roles and shared responsibility are essential to maintaining safe housing conditions. The Oversight Framework relies on collaboration among participants, support providers, landlords, and DSP.

#### **Participants**

- Share their experiences, needs, and preferences related to their homes with their support network as needed (Support Provider, Family, IPSC, LAC),
- Actively participate in the Home Compatibility Conversation Guide.
- Identify housing concerns and participate in decisions about resolution planning or relocation if needed.
- Exercise choice and control, including the right to take reasonable risks.

#### **Intensive Planning and Support Coordinators (IPSCs) + Local Area Coordinators (LACs)**

- Support participants to understand their living options, safeguards, housing rights.
- Facilitate baseline support and housing resolution planning as required.
- Document housing related concerns and actions taken.
- Coordinate communication across the support network to verify issues are addressed.



## **Support Providers**

- Support participants to raise concerns and understand their rights.
- Assist with identifying and addressing minor home-related issues.
- Maintain safe, habitable housing in accordance with DSP Housing Safeguards and the Nova Scotia Residential Tenancies Act.
- Respond to maintenance, safety, and accessibility issues in a timely manner.
- Participate in resolution planning and implement agreed-upon actions.

## **DSP Licensing**

- Conduct bi-annual reviews of housing that falls under Housing Safeguard Framework.
- Provide guidance and support consistent safeguard implementation.
- Monitor system-level trends and identify areas for improvement across safeguards.
- Communicate with IPSC/LAC on outcome of monitoring, noting items that need to be escalated to resolution planning.

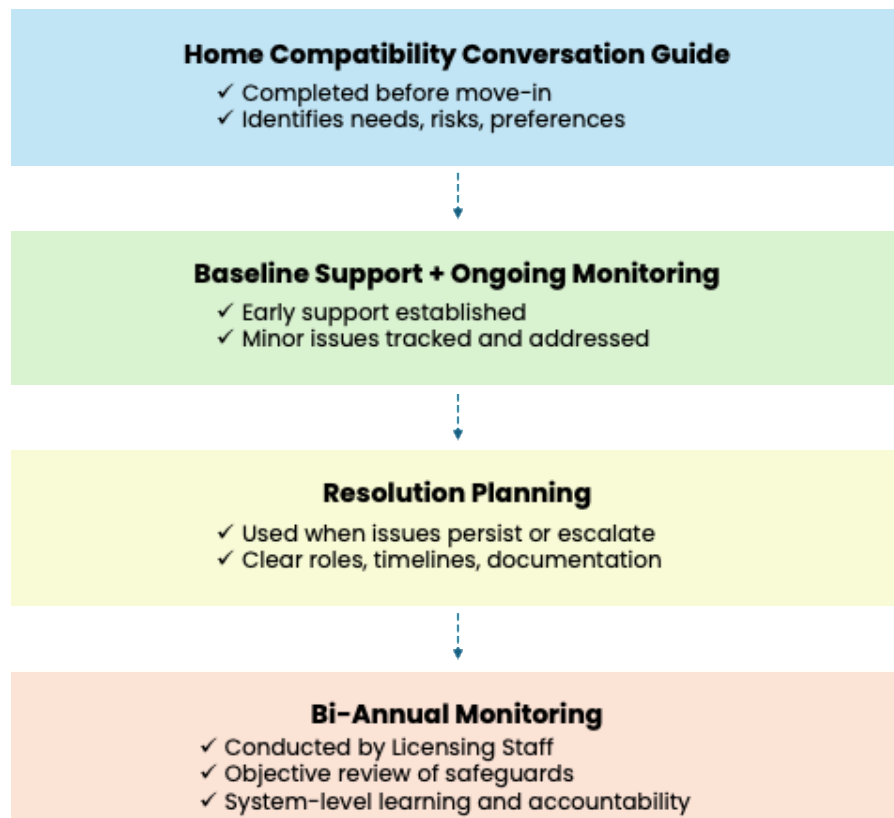
This shared approach establishes that safeguarding responsibilities are clear, balanced among roles, and centred on improving housing safety and quality for participants.

### 3.3 Overview of the Framework

The Oversight Framework uses a tiered system to address home issues promptly, highlighting participant input, shared responsibility, and defined roles in the support network.

The oversight framework includes four interconnected stages:

- 1. Home Compatibility Conversation Guide**
- 2. Baseline Support and Monitoring**
- 3. Resolution Planning**
- 4. Bi-Annual Monitoring**



**Together, these stages support early identification of risks, timely resolution of issues, and long-term home stability. If issues persist and resolutions cannot be found, the participant will be supported to find alternative housing.**

## Stage 1: Home Compatibility Conversation Guide

The Home Compatibility Conversation Guide is an additional tool that will be used to identify planning supports. This will help to inform home decisions by identifying participants' housing needs, preferences, priorities, and potential risks before moving into a home.

### How it Works

- Led by the participant, with support from their IPSC/LAC and support network.
- Focused on home-related safeguards.
- Informed by participant self-assessment and IPSC/LAC case notes.
- Completed digitally or on paper and stored in a shared digital system.

### Roles Involved

- *Participant* leads the conversation by sharing housing needs, preferences, priorities, and any housing-related concerns
- *IPSC / LAC* facilitates the conversation, supports documentation, and helps the participant understand options and safeguards.
- *Support Provider (if applicable)* provides input related to support needs and home setup, with participant consent.

### Tools & Documentation

- *Home Compatibility Conversation Guide* to guide discussion of needs, risks, and safeguards
- *IPSC/LAC Case Notes* to provide context

### Intended Outcome

A shared understanding of the home helps to establish what is required for safe, appropriate, and stable housing. The assessment informs planning, reduces risk, and supports participant choice and control.

## Stage 2: Baseline Support & Ongoing Monitoring

This stage offers early support after a participant moves into a home and ensures that small issues are identified and addressed right away.

### How it Works

- Participant feedback guides the identification and communication of housing concerns.
- IPSCs/LACs and support providers offer a baseline level of housing-related support.
- Clear communication pathways are established across the support network.
- Focuses on resolving minor issues before they escalate.

### Roles Involved

- *Participant* shares feedback about their living situation and any housing concerns as they arise.
- *IPSC / LAC* offer baseline monitoring by inquiring about the participants housing situation, documents issues, and support communication as needed.
- *Support Provider* supports the participant to identify and address minor housing-related issues and follow agreed-upon actions.
- *Landlord / Home Provider* responds to maintenance or housing issues within their responsibility.

### Tools & Documentation

- *IPSC/LAC Case Notes* to provide context

### Intended Outcome

Participants feel supported and in control of their living environment, with issues addressed promptly and consistently.

## Stage 3: Resolution Planning

Resolution Planning supports participants in addressing unresolved or significant home issues and provides a clear path toward resolution or relocation when needed. **In some cases, this may require finding alternative (temporary or permanent) housing or accommodation.**

### How it Works

- Led by the IPSC/LAC (or identified support provider) with participant consent.
- Triggered when issues persist or when serious housing concerns arise.
- Resolution plans are tailored to landlord type (e.g., NS Residential Tenancy Board for lease issues).
- The participant and their support network will develop a approach to addressing the unresolved issue, if this issue cannot be resolved **the participant will be supported to find alternative housing arrangements.**
- Clear roles, timelines, and communication expectations are established and communicated by the IPSC/LAC.
- **Participants may choose to relocate at any time, regardless of issue severity.**

### Roles Involved

- *Participant* leads decision-making, sets priorities, and chooses whether to remain in or move from the home.
- *IPSC / LAC* supports resolution planning, coordinates roles and timelines, and supports documentation and follow-up.
- *Support Provider* supports the participant through the process and helps implement agreed-upon actions where applicable.
- *Landlord / Home Provider* participates in resolution planning and carries out agreed housing-related actions.

### Tools & Documentation

- *IPSC/LAC Case Notes* to provide context

### Intended Outcome

Participants are supported to resolve housing concerns with a clear plan, defined accountability, and respect for their decision to remain or move.

## Stage 4: Bi-Annual Monitoring

This will establish ongoing oversight of home safety, quality, and accountability over time.

### How it Works

- A formal review conducted twice per year (with potential transition to annual review).
- Bi-annual monitoring will be completed by OSD Licensing staff, who provide an objective and independent review of safeguards and home conditions.
- Input gathered from participants, support providers, and supported decision-makers
- Supplemented by informal check-ins throughout the year by IPSC/LAC/Support Providers
- Licensing Staff hold responsibility for conducting bi-annual reviews for all unlicensed approved support provider homes, documenting any outstanding issues and communicating review outcomes to the designated IPSC/LAC.

### Roles Involved

- *Participant* shares lived experience, feedback, and any ongoing or emerging concerns.
- *DSP Licensing Staff* lead and conduct the bi-annual review, document findings, and validate safeguard implementation.
- *IPSC / LAC / Support Provider* participates in the review process and supports follow-up actions where applicable.
- *Landlord / Home Provider* provides access, information, and responds to identified housing-related actions.

### Tools & Documentation

- *Housing Safeguard Checklist* to support consistent review of housing conditions.
- *Participant Feedback Summary* capturing lived experiences and emerging concerns.

### Intended Outcome

Sustained living stability, early identification of emerging issues, and shared accountability across the support network.

### **3.4 Relationship to Safeguards**

The Oversight Framework operationalizes the Housing Safeguards by:

- Embedding participant voice into all stages of oversight
- Providing clear processes for monitoring and response
- Supporting continuous quality improvement
- Ensuring safeguards are applied consistently across unlicensed DSP homes

Together the Housing Safeguards and the Oversight Framework create a practical, person-centred system that supports housing safety, dignity, choice, and long-term housing stability.





# Glossary of Terms

**Approved Support Provider:** An organization that has been formally approved by DSP to offer homes to participants under the Remedy model of services. Approved Support Providers must follow all housing safeguards and are subject to the oversight framework including bi-annual monitoring from Licensing staff.

**Support Provider:** A person or agency delivering day-to-day support services to participants living in approved support providers homes. Their responsibilities including helping participants raise concerns, supporting them to resolve minor housing issues, and participating in monitoring and resolution planning when needed.

**Home Provider:** The organization that provides the home where the participant lives. Depending on the situation, this organization may also be the group that provides housing support.

**Landlord:** The legal owner or leaseholder of the property where the participant resides. The Landlord is responsible for property maintenance, responding to repairs, and meeting legal obligations under the Nova Scotia Residential Tenancies Act. They collaborate in resolution planning when housing concerns arise.

**Intensive Planning and Support Coordinator (IPSC):** An IPSC is a DSP staff member who supports participants to understand housing options, complete assessments, document concerns, coordinate communication, and lead resolution planning when needed. IPSCs play a key role across all stages of the Oversight Framework.

**Local Area Coordinator (LAC):** An LAC supports participants similarly to an IPSC, depending on the participant's needs. LACs help participants explore housing, complete the Home Compatibility Assessment, document housing issues, coordinate communication across the support network, and support ongoing monitoring and resolution planning.

**Licensing Staff:** Licensing Staff are DSP personnel who conduct the bi-annual monitoring of Approved Support Provider Housing. They provide an objective review of housing conditions and safeguards, document findings, and maintain accountability across the system.

**Participant:** In this document, a Participant is an individual receiving DSP services who resides in Approved Support Provider Housing. Participants lead or contribute actively to housing decisions, provide feedback, report concerns, participate in assessments, and exercise choice and control, including the right to take reasonable risks.

**Unlicensed Approved Support Provider Home:** This is a residence run by an organization approved by DSP under the Remedy model, but not subject to licensing. Despite lacking a license, providers must uphold housing safeguards and undergo bi-annual reviews by Licensing staff. Participants receive support services, have concerns addressed, and take part in assessments and plans as needed, much like those in licensed homes

